



**IO1: Design and development of the e-Platform with e-training resources and 12 case studies. Task: Case study Template**

**1) Case study template: Hospitality sector**

<i>Partner Name</i>	Panevėžys Labour Market Training Centre	<i>Case Study Number_01</i>
<i>Case Study Title</i>	Public institution "City Labotary"	
<i>Sector</i>	Hospitality	
<i>Problem / Background / description of case study</i>	<p>The case is presented as an outstanding / coherent example of sustainable practices including waste management in the hospitality sector in Lithuania. During the implemented research we faced a problem to identify the good examples in a SME sector, as they are not disseminated widely. The most country wide known initiative is – Green key award, which also includes sustainable food waste management practices policy requirement.</p> <p>"City Laboratory" is a sustainable and environmentally friendly educational community center, which includes a café, open event space, eco-innovations, a hydroponic garden, an educational garden, a gallery and a DIY outdoor playground for children.</p>	
<i>Did they consider (modern) consumers behaviour before moving towards CE and waste management? Did consumer behaviour have an impact on them and their operation?</i>	<p>The initiative came from the needs of the local community to spread the sustainable ideas also educate consumers, explore the possibilities to the same hospitality experiences but in a sustainable way.</p>	
<i>Waste management tools / methods applied.</i>  <i>What is their operation process related to food waste? Do they follow specific protocols? Methods? Processes? Etc.</i>	<ul style="list-style-type: none"> <li>● Short variable menu</li> <li>● Local seasonal products</li> <li>● Aim to work without food waste</li> <li>● Composting of organic waste</li> <li>● Active working with our suppliers - by mutual agreement, partners' deliver products in reusable containers</li> <li>● Practising work with small farms to shorten food supply chains</li> <li>● The greens come to cafe from hydroponic garden all year round</li> </ul>	





**IO1: Design and development of the e-Platform with e-training resources and 12 case studies. Task: Case study Template**

<i>Do they have a dedicated team to work with waste management or waste minimisation?</i>	The whole staff is engaged to implement these practices.
<i>Do they track waste manually or through an automated system? What are their findings? What are the benefits?</i>	Manually (the amount isn't big, so there is no need for an automated system by today).
<i>How did they get the team onboard and work together? i.e. benefits, reward system, training etc.</i>	This social business was developed by local community initiative and based on the belief of overall benefit and perspective of it.
<i>What specific training did they receive on waste management and how did they receive it?</i>	The knowledge is gained "By internet good practices studies" and adopted due to local needs/facilities. They also share their good practice in online <a href="#">guide</a> – "Food saving in the professional kitchen"
<i>How is circular economy being applied? What can you identify from the case study.</i>	The idea of the whole area is based of presenting/ implementing circular economy principles: room furnishing is made from old items (e.g. tables from doors), only used table tools are used, disposable reusable containers for take-out food.
<i>Which skills can you (partner) identify as needed for the restaurant (case study) staff to possess to successfully conduct food waste management and minimisation</i>	<ul style="list-style-type: none"> <li>● Continuous learning</li> <li>● Adoption of good practices</li> <li>● Understanding the idea/ goal of implementation of such practices</li> </ul>
<i>Resulting benefits: impact on restaurant based on their practices (kg in waste, statistics of food being wasted, minimisation statistics</i>	-



**IO1: Design and development of the e-Platform with e-training resources and 12 case studies. Task: Case study Template**

<i>following adoption of CE and waste management etc.)</i>	
<i>Can this case study be transferred to small / micro-organisations in the hospitality sector?</i>	Yes, this is an example of small business.
<i>Has collaboration been arranged with local food/service suppliers? If yes, how is this arranged</i>	Yes – reusable containers from food suppliers / short food supply chain
<i>Is this case study national?</i>	Yes
<i>Is this case study innovative? If yes, how?</i>	Yes, at the national level by a coherent approach of sustainable practice “From beginning to end”, implementation of sustainable practices in all possible service processes.
<i>Which technologies are used in the case study, if any?</i>	-





**IO1: Design and development of the e-Platform with e-training resources and 12 case studies. Task: Case study Template**

<i>Can this case study be used in the CE4Food training programme? If yes, which module can it supplement?</i>	
<i>Source/Reference</i>	
<i>Website</i>	<a href="https://miestolaboratorija.lt/">https://miestolaboratorija.lt/</a>
<i>Other</i>	

